



Riverside Review

February / March 2020 

Village of Riverside

27 Riverside Road
Riverside, IL 60546
708-447-2700
www.riverside.il.us

Community Dev. 708-447-1241
Fire Admin. 708-447-2123
Parks & Rec. 708-442-7025
Police Admin. 708-447-2127
Public Works 708-442-3590
Museum 708-447-2542
Library 708-442-6366
WC3 708-853-1384
Pay-by-Phone 855-895-2537

EMERGENCY 911

Flood Brothers 630-261-0400
ComEd 800-334-7661
Nicor 888-642-6748

Village President
Benjamin Sells

Board of Trustees
Cristin Evans
Alexander Gallegos
Edward Hannon
Wendell Jisa
Elizabeth Peters
Douglas Pollock

Village Manager
Jessica Frances

Village Clerk
Cathy Haley

Village Board Meetings

All meetings begin at 7:00 p.m.
(unless otherwise noted)
February 6, February 20
March 5, March 19

Advisory Board & Commission Meetings

February 2020

10 Riverside TV Comm., 7:00
11 Bd. of Fire & Police, 7:00
11 Landscape Advisory, 7:00
13 Police Pension Bd., 8:00 a.m.
13 Preservation Comm., 7:00
17 Historical Commission, 7:00
26 Planning and Zoning 7:00
27 Code Enforcement, 5:15
27 Police Adjudication, 6:00

March 2020

09 Riverside TV Comm., 7:00
10 Landscape Advisory, 7:00
12 Economic Development, 7:00
16 Historical Commission, 7:00
25 Planning and Zoning, 7:00
26 Code Enforcement, 5:15
26 Police Adjudication, 6:00
30 Parks & Recreation, 7:00

Please call 708-447-2700 ext. 254
to confirm the meeting
you wish to attend. For more
information, please visit
www.riverside.il.us.



Census 2020: Do Your Part to Make Sure Riverside Counts!



On April 1, 2020, a census will be taken of all persons living in the United States. The importance of participating in the census cannot be overstated. The census determines our representation in Congress and the amount of federal funding we receive for public infrastructure and social programs. For every person undercounted, Illinois will lose \$1400/year in federal funding for the term of the 2020 census. That's \$14,000 in lost funding for every person not counted!

Responses to the census questionnaire are confidential and all personal identifiers are removed from census data. It is against federal law for the Census Bureau to share personal information with any other agency or group.

Among the groups most commonly undercounted are children under the age of five. Any child born before April 1, 2020 counts! Other groups often undercounted include minorities, seniors, renters, and members of extended households.

Remember, the census counts residents. You do not have to be a U.S. citizen or a registered voter to count. If Riverside is your home, you count, both to the census and to Riverside!

Beginning in mid-March, residents will receive a notice in the mail to complete the 2020 Census. In 2020, for the first time ever, the Census Bureau will accept responses online, but residents can also respond by phone. If the Census Bureau has not heard from you by April it will send you a paper questionnaire, and in May the Census Bureau will begin following up in person with households that haven't responded to the census. Visit <http://www.riverside.il.us/508/Census-2020> to learn more.

If you are interested in being a U.S. Census Bureau Census Taker, visit 2020census.gov/jobs for more information.

What to watch for in the mail from the Census Bureau

On or between	You will receive:
March 12 – 20	An invitation to respond on line to the 2020 Census. (Some households will also receive paper questionnaires.)
March 16 – 24	A reminder letter.
	<i>If you haven't responded yet:</i>
March 26 – April 3	A reminder postcard.
April 8 – 16	A reminder letter and paper questionnaire.
April 20 – 27	A final reminder postcard before they follow up in person.

Riverside Alert System

Get alerted about emergencies and other important community news by signing up for Riverside Alert System. This system enables us to provide you with critical information quickly in a variety of situations, such as unexpected road closures, missing persons, evacuations of buildings or neighborhoods, as well as community events and other news. You will receive time-sensitive messages wherever you specify: home phone, mobile or business phones, email address, text messages and more. You pick where, you pick how.

All About Upcycling



Have you ever used an old coffee can to store paint brushes or small tools? How about using an empty milk container to organize crafting supplies? Everything old is new again, or so the saying goes. Many residents are concerned about the environment and the amount of refuse being sent to landfills. One way to reduce the amount of trash sent to landfills is to creatively repurpose everyday items. Flood Brothers has a fantastic Pinterest page of Upcycling and DIY Crafts where you can get some inspiration. [Check it out!](#)

Sign Up for Email Notifications Today!

Please visit the village website at www.riverside.il.us and click on **Connect** to sign up for the **Riverside Alert System**, create an account in **Riverside Responds** or sign up for **Email Notifications** for upcoming meetings and community events.

Overnight Parking & Vacation Watch

Parking on village streets is prohibited between the hours of 2 a.m. and 6 a.m., but there are sometimes situations when residents need to park their cars on the street overnight. To accommodate those situations, the Riverside Police Department has introduced a convenient, [online portal for submitting Overnight Parking & Vacation Watch requests](#). Using Frontline Public Safety Solutions, residents can safely and securely submit an Overnight Parking request for up to three (3) consecutive nights. A request for four (4) or more consecutive nights will require the resident to call the WC3 Dispatch Center at 708-853-1384 to get approval.



Residents who need to park a vehicle on the street overnight must submit their request using the "Submit Now" button on the Frontline PSS portal. Requests must be received prior to 2 a.m. Overnight parking is limited to three (3) requests within a thirty (30) day period. All vehicles receiving permission MUST otherwise be parked legally.

Residents may also submit a Vacation Watch request online using Frontline PSS. The Police Department will monitor vacationers' homes, when requested, based upon officer availability. Making a request for a Vacation Watch does not remove your responsibility as a homeowner from making every attempt to protect your property while you are away. Residents should always lock doors and windows, put several lights on timers and stop mail and newspaper deliveries while they are away from home. The Riverside Police Department will make every effort to check properties, but only as priority or call volume allow. Please visit the Trending in Riverside section of the village website for more information and a link to the Frontline PSS portal.

New Payment Options for Water & Sewer Bills

The Village of Riverside has launched a new online bill payment service for utility bills. The new system offers features such as pay by text and scheduled payments. Customers may pay a utility bill using a checking or savings account, Visa, Mastercard or Discover Card. Customers can make a one-time payment or register an account to schedule a payment before the due date. Customers who currently pay utility bills online via the one-time payment method may continue to access the system to make payments without registering the account, but will have to provide the full account number and PIN number found on the utility bill.

Customers who choose to register an account by establishing a user name and password will be able to:

- Store several different payment options such as credit or debit cards, checking or savings accounts,
- Link multiple water/sewer bills to a single user account,
- Send an online request to the village office,
- Schedule a payment, and
- Try pay by text.



Other Payment Options

Village utility bills may be paid through **automatic debit** from a checking or savings account. To enroll in the automatic bill payment program, an Automatic Payment of Utility Bill Form and a voided check must be submitted to the Finance Department.

In addition to the new online payment portal, there is also a new phone number to **Pay by Phone**. Please call 1-844-937-0132 to pay using a checking or savings account, Visa, MasterCard or Discover Card.

Residents may also pay utility bills **in person** at the Village office during normal business hours or **mail** their payment to the office. There is also a silver, 24-hour drop-off box located in front of the Township Hall.

Utility bills are distributed on the first day of every other month and due the 20th of the month. Residents are billed on a bi-monthly basis and will receive six utility bills each year. If you have any questions or concerns regarding your utility bill, please contact the Finance Department at 708-447-2700. For any problems with water service, please contact the Water Department at 708-442-3590. Questions and comments can also be emailed to: utilitybilling@riverside.il.us.

Contact Information Needed

Please update the contact information you have on file with the village so staff has a way to reach you in the event of an emergency. Many residents have discontinued their landline phone service and switched to cell phones. Please email the village with your address, current phone number and preferred email address. Current contact information is crucial to timely communication. Emails should be sent to: contactupdate@riverside.il.us. Contact information is never shared with anyone outside the village staff.

Refuse Collection Schedule

Please note that refuse collection will be delayed by only four holidays this year, and one of those holidays, New Year's Day, has already passed. The only holidays that will impact refuse service in Riverside for the remainder of the year are: Memorial Day, Labor Day and Thanksgiving Day. Flood Brothers will collect refuse on Friday during the weeks when these holidays fall. Yard waste collection will resume on Thursday, April 2.